

Internal Audit Master Plan of Quality Management System FY 2014 - 2015

Prepared By	Reviewed By	Approved By

Notice : ISO requirement

4 Quality management system	5 Management responsibility	6 Resource management	7 Product realization	8 Measurement, analysis and improvement
4.2.1 General	5.1 Management commitment	6.1 Provision of resources	7.1 Planning of product realization	8.2.1 Customer satisfaction
4.2.2 Quality manual	5.2 Customer focus	6.2.1 General	7.2 Customer-related processes	8.2.2 Internal audit
4.2.3 Control of documents	5.3 Quality policy	6.2.2 Competence, training and awareness	7.4 Purchasing	8.2.3 Monitoring and measurement of processes
4.2.4 Control of records	5.4.1 Quality objectives	6.3 Infrastructure	7.5.1 Control of production and service provision	8.2.4 Monitoring and measurement of product
	5.4.2 Quality management system planning	6.4 Work environment	7.5.2 Validation of processes for production & service provision	8.3 Control of nonconforming product
	5.5 Responsibility, authority and communication		7.5.3 Identification and traceability	8.4 Analysis of data
	5.6 Management review		7.5.4 Customer property	8.5.1 Continual improvement
			7.5.5 Preservation of product	8.5.2 Corrective action

1. Details of Auditing

Month/ Year	Audit Date	Status <div>O-Plan●=Done</div>	Group	Branch	Functional	Requirement of ISO 9001																																			
						4.2.1	4.2.2	4.2.3	4.2.4	5.1	5.2	5.3	5.4.1	5.4.2	5.5	5.6	6.1	6.2.1	6.2.2	6.3	6.4	7.1	7.2	7.4	7.5.1	7.5.2	7.5.3	7.5.4	7.5.5	7.6	8.2.1	8.2.2	8.2.3	8.2.4	8.3	8.4	8.5.1	8.5.2	8.5.3		
Jun 14	3	<div></div>	NVOG	Head office	Inbound Operation	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	3	<div></div>	NVOG	Head office	Origin Cargo Order & Vendor ManagementTeam	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	3	<div></div>	NVOG	Head office	Business account	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	4	<div></div>	NVOG	Head office	Outbound Operation	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	5	<div></div>	Marketing and Logistics Solution	Head office	Ocean Frieght Marketing	*		*	*			*	*	*			*	*	*	*	*	*	*		*		*	*	*	*		*	*	*	*	*	*	*	*	*	
Aug 14	7	<div></div>	Laemchabang Logistics Centre1	Laemchabang Logistics Centre1	Warehouse 1	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	7	<div></div>	Laemchabang Logistics Centre1	Laemchabang Logistics Centre1	Warehouse 2	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	7	<div></div>	Laemchabang Logistics Centre1	Laemchabang Logistics Centre1	Warehouse 3	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	8	<div></div>	Laemchabang Logistics Centre1	Laemchabang Logistics Centre1	Container Yard	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	8	<div></div>	Laemchabang Logistics Centre1	Laemchabang Logistics Centre1	Transportation/Sub contractor	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
Oct 14	8	<div></div>	Laemchabang Logistics Centre1	Laemchabang Logistics Centre1	Purchasing	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	1	<div></div>	Transportation Operation Group	Sriracha Truck Terminal	Transportation	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	1	<div></div>	Chemical Lorry Transportation	Bangbor Logistics Centre	Chemical Lorry Operation	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	1	<div></div>	Maintenance & Repairing	Bangbor Logistics Centre	Vehicle Maint	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	2	<div></div>	Maintenance & Repairing	KRC	Container Maintenance	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	3	<div></div>	Maintenance & Repairing	NICD	Container Maintenance	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	3	<div></div>	Transportation Operation	Bangbor Container Depot	Container Transport	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	6	<div></div>	Transport Business Support	Head office	Business Team (Chemical Lorry)	*		*	*			*	*	*			*	*	*	*	*	*	*		*		*	*	*	*		*	*	*	*	*	*	*	*	*	
	6	<div></div>	Transport Business Support	Head office	Business Team (Chemical Lorry)	*		*	*			*	*	*			*	*	*	*	*	*	*		*		*	*	*	*		*	*	*	*	*	*	*	*	*	
Dec 14	1	<div></div>	Air Import Forwarding	Chiangmai Branch	Import Team/Shipping	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	*
	2	<div></div>	Air Export Forwarding	Chiangmai Branch	Export Team/Shipping	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	2	<div></div>	Air Import & Export Fowarding	Chiangmai Branch	Transportation	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	8	<div></div>	CPG	Head office	Purchasing	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	8	<div></div>	DMO	Head office	Recruitment	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	9	<div></div>	Human Resouces	Head office	Recruitment	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	9	<div></div>	Human Resouces	Head office	Training & Development	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	11	<div></div>	Bangbor Logistics Centre	Bangbor Logistics Centre	Warehouse 1	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	11	<div></div>	Bangbor Logistics Centre	Bangbor Logistics Centre	Warehouse 2	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	12	<div></div>	Bangbor Logistics Centre	Bangbor Logistics Centre	Transportation/Sub contractor	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	12	<div></div>	Bangbor Logistics Centre	Bangbor Logistics Centre	Purchasing	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	25	<div></div>	QSG	Head office	Quality Management System	*		*	*			*	*		*	*	*	*	*	*	*	*	*		*		*	*	*	*		*	*	*	*	*	*	*	*	*	*
Apr 15	1	<div></div>	Yusen Air Logistics Centre	Korat Logistics Centre	Warehouse	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	1	<div></div>	Yusen Air Logistics Centre	Navanakorn Logistics Centre	Warehouse	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	1	<div></div>	Yusen Air Logistics Centre	Navanakorn Logistics Centre	Transportation	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	2	<div></div>	Yusen Air Logistics Centre	Suvarnaphumi Logistics Centre 2	Warehouse	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*	*	
	2	<div></div>	Yusen Air Logistics Centre	Suvarnaphumi Logistics Centre 1	Warehouse	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	2	<div></div>	Yusen Air Logistics Centre	Suvarnaphumi Logistics Centre 1	Transport	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	3	<div></div>	Yusen Air Logistics Centre	Suvarnaphumi Logistics Centre 1	Distribution Export	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	3	<div></div>	Yusen Air Logistics Centre	Suvarnaphumi Logistics Centre 1	Distribution Import	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	6	<div></div>	GAG	Head office	Purchasing	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	6	<div></div>	Marketing and LogisticsSolution	Head office	Contract Logistics	*		*	*			*	*	*			*	*	*	*	*	*	*		*		*	*	*	*		*	*	*	*	*	*	*	*		
Jun 15	3	<div></div>	Transport Business Support	Head office	Purchasing	*		*	*			*	*	*			*	*	*	*	*	*	*		*		*	*	*	*		*	*	*	*	*	*	*	*		
	3	<div></div>	Human Resouces	Head office	Training & Development	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*		*	*	*	*	*	*	*	*		
	4	<div></div>	Maptaphut Logistics Centre	Laemchabang Logistics Centre 3	Warehouse	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	4	<div></div>	Maptaphut Logistics Centre	Maptaphut Logistics Centre	Warehouse	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	4	<div></div>	Transportation Operation	Maptaphut Logistics Centre	Chemical Lorry Transport	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	4	<div></div>	Transportation Operation	Maptaphut Logistics Centre	Domestics Transport	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	5	<div></div>	Transportation Operation	Maptaphut Logistics Centre	Container Transport	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	5	<div></div>	Maptaphut Logistics Centre	Administration	Purchasing	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	5	<div></div>	Maintenance & Repairing	Maptaphut Logistics Centre	Vehicle Maint	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
Aug 15	4	<div></div>	ITG	Head office	IT maint.	*		*	*			*	*				*	*	*	*	*	*	*		*		*	*	*	*			*	*	*	*	*	*	*		
	4																																								