

		Recording Form		QA Department	
		TITLE: Bulk / RM / PM Complaint Form			
ISSUED BY:		Patchreeya C.		Classification: Yellow	
APPROVED BY:		Anusorn P.		Document No.: F-QA-002/5	
				Issued Date: 10.02.2009	
				Revised Date: 03.11.2010	

CCMM Ltd QA Department		Bulk / RM / PM Complaint Form		Complaint No: <u>CCMM-PM12-10-002</u>	
				Received Factory: <u>CMYK</u>	
				Date of issue: <u>01/10/2012</u>	

Item No. <u>41090179</u>		Supplier <u>BBC Ingredients (Thailand)</u>	
Product description : <u>Flaver Vanillin powder 25 kg.</u>		Attn : <u>K.Chantana</u>	
Quantity of receiving: <u>950 kg.</u>		Received date: <u>04/09/12, 27/09/12</u> Found date : <u>27/09/2012</u>	
Quantity of defect : <u>950 kg.</u>		Lot.No: <u>FVA1213412</u> Mfg. date: <u>14/05/2012</u>	
Container No. <u>-</u>	PO no. <u>-</u>	Invoice No: <u>Inv SS171427 / Inv SS173883</u>	
Found detect from :		<input checked="" type="checkbox"/> Incoming checking <input type="checkbox"/> Production line <input type="checkbox"/> Exceptional release <input type="checkbox"/> Sort out 100% <input type="checkbox"/> Whole lot reject <input type="checkbox"/> Some part reject <input type="checkbox"/> Other action	
Immediate action :			

Problem defined :

พบรายละเอียด MFg. date ที่ระบุที่กล่องวัตถุดิบกับใบ COA ไม่ตรงกัน จึงทำให้เกิดการ key รับผิดชอบในระบบ SAP

Sample Enclosed : ☐ Yes ☒ No ☒ Attached picture

Supplier Feedback

1. Investigation : Problem cause

2. Corrective action & Preventive action

Effective date:

Justification

☐ Factory origin
☐ Supplier Raw Material
☐ Supplier Packaging Material
☐ Nature of product (refer with KQ result)
☐ Other please specify
☐ Might be factory origin
☐ Factory not related

Approve by:

_____ QA/QC Department _____ PD/Eng Department _____ Factory Manager