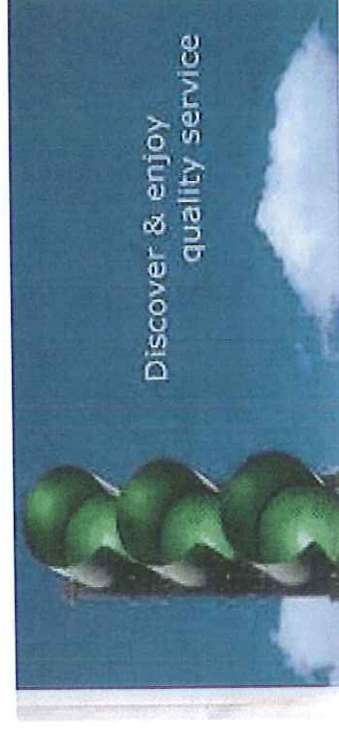


Steering Management Committee Review

Quality, Environmental, Occupational Health and Safety
Management System



9 November 2010

1:30 – 5:00 PM

Ocean Insurance Building 3rd floor.

Room 0302 – 0303

NYK Logistics (Thailand) Co., Ltd.

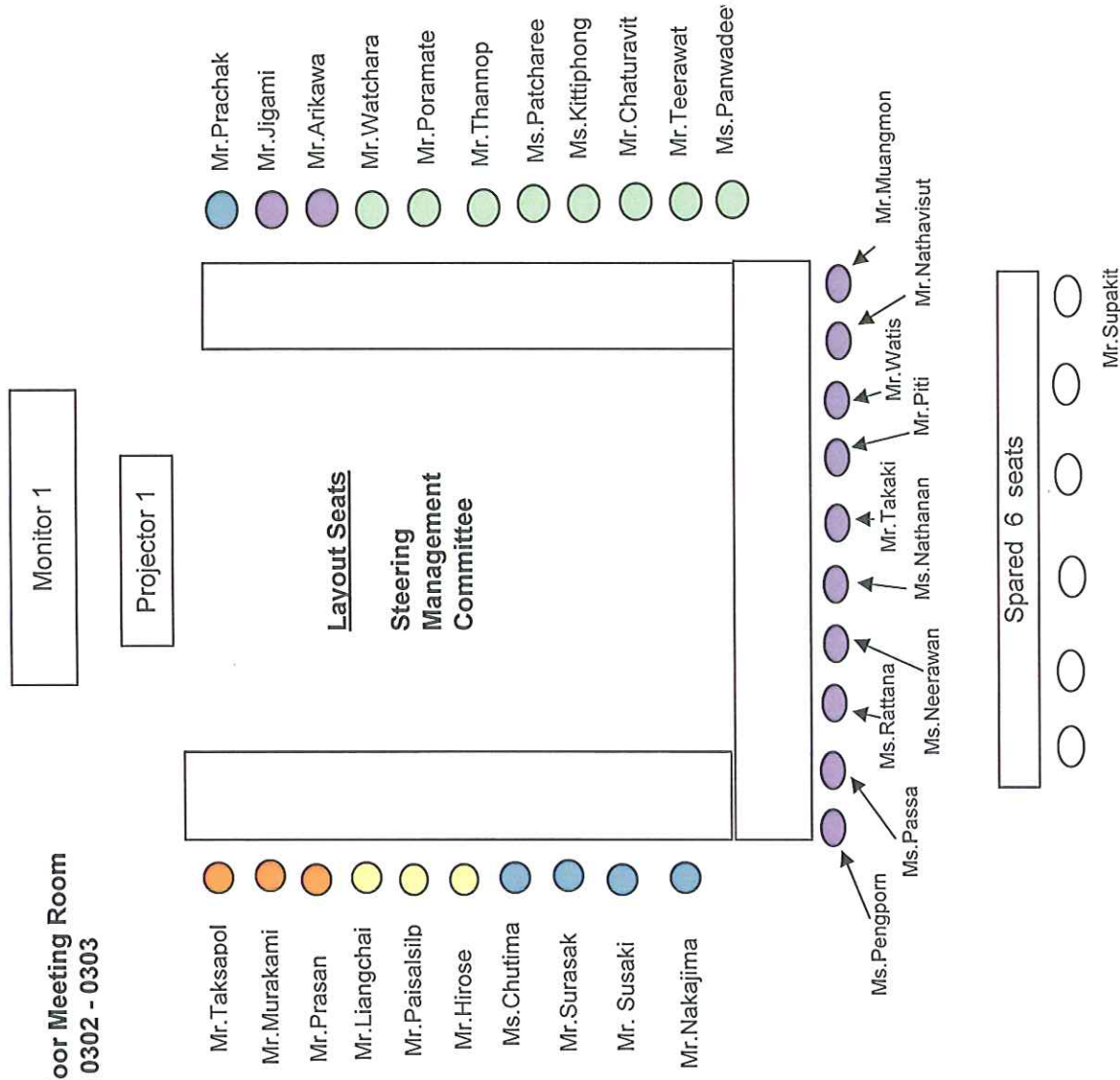
SM Meeting Contents

Participants and Meeting Layout	Page
1 Agenda	1
2 Report progress actions from previous SMC review in Feb'10	2
Re-formed Organization (QSG & MLG)	3
Consolidated / Update Quality objectives	
Certified Transport Quality Standard by DLT	
QSG Organization Chart	4
Steering Management Committee and Working Groups	5
MLG Organization Chart	6
Quality Objectives Announcement	8
Certified Transport Quality Standard by DLT	10
3 KPI Reviews	11
KPI Monitoring items and Actual Performance Results of Support Groups	
HRG /GAG / ITG/ AFG / CPG	12
QSG	14
4 CAO & COO Review Outputs (Part I)	15
5 KPI Monitoring items and Actual Performance Results of Operation Groups (Part I)	17
Transportation & CTMR	
Warehouse & CY	
6 KPI Monitoring items and Actual Performance Results of Operation Groups (Part II)	20
IFG / EFG / IBG / INSD / MLG	
7 CAO & COO Review Outputs (Part II)	21
8 CB Audit and Internal QSG Audit Result (ISO & OHSAS) with Status CARs & PARs system	
CB Audit -ISO 9001	23
Internal Audit - ISO 9001	25
CB Audit -ISO 14001 & OHSAS 18001	27
Internal Audit - ISO 14001 & OHSAS 18001	28
9 Evaluations of compliance with legal requirements and with other requirements	30
10 Communications from external interested parties, including complaints	31
11 Customer Satisfaction Survey Result	
Result of Customer Satisfaction by Topic	33
Result of Customer Satisfaction by Business Function	34
Result of achievement by Function and sites	35
12 Review : Change that could Affect the Quality and Safety System	
Quality and SHE System on Web Application	38
Quality Policy Announcement	40

	Page
Review Quality Policies	42
SHE Policy Announcement	44
Review SHE Policies	45
13 Other Topics	47
QS patrol project	
14 CAO & COO Review Outputs (Part III)	48
Appendix	
Appendix A : Support Functions	
HRG KPI Summary	AA1
DWSS KPI Summary	AA2
GAG KPI Summary	AA3
ITG KPI Summary	AA4
AFG KPI Summary	AA5
CPG KPI Summary	AA6
QSG KPI Summary	AA7
Appendix B : Operation Functions	
<i>Objectives and Target of TRANSPORTATION Summary by Sites</i>	
Objectives and Target of Transportation : LLC1	AB1
Objectives and Target of Transportation : NESC-CHLY	AB2
Objectives and Target of Transportation : NESC-DOM	AB3
Objectives and Target of Transportation : MLOC-CHLY	AB4
Objectives and Target of Transportation : MLOC-DOM	AB5
Objectives and Target of Transportation : NTTR	AB6
Objectives and Target of Transportation : BF29	AB7
Objectives and Target of Transportation : NTKK	AB8
<i>Objectives and Target of TRANSPORTATION-SUBCONTRACTOR Summary by Sites</i>	
Objectives and Target of Transportation-Subcontractor : IFG	AB9
Objectives and Target of Transportation-Subcontractor : EFG	AB10
Objectives and Target of Transportation-Subcontractor : BF29	AB11
Objectives and Target of Transportation-Subcontractor : MLOC	AB12
Objectives and Target of Transportation-Subcontractor : NESC	AB13
Objectives and Target of Transportation-Subcontractor : NLLC	AB14
<i>Objectives and Target of MAINTENANCE AND REPAIRING GROUP Summary : VHM</i>	AB15
<i>Objectives and Target of MAINTENANCE AND REPAIRING GROUP Summary : CTMR</i>	AB16
<i>Objectives and Target of WAREHOUSE Summary by Sites</i>	
Objective and Target of Warehouse : NESC	AB17
Objective and Target of Warehouse : NTTR	AB18
Objective and Target of Warehouse : LLC1	AB19

	Page
Objective and Target of Warehouse : LLC2	AB20
Objective and Target of Warehouse : MLOC	AB21
Objective and Target of Warehouse : SATL	AB22
Objectives and Target of CONTAINER YARDS Summary by Sites	
Objective and Target of Container Yards : BF29	AB23
Objective and Target of Container Yards : MLOC	AB24
Objective and Target of Container Yards : LLC1	AB25
Objectives and Target of IFG Summary	AB26
Objectives and Target of EFG Summary	AB27
Objectives and Target of INSD Summary	AB28
Objectives and Target of NVOCC Summary	AB29
Objectives and Target of MLG Summary	AB30
Appendix C : Customer Satisfaction Result	
Result of Customer Satisfaction by Topic	AC1
Result of Achievement by Business Function and Sites	AC2 - Ac 19
Appendix D : Web Applications Progress	
Customer Satisfaction Survey	AD1
Corrective and Preventive Action	AD2
Document Control	AD3
Key Performance Indication Measurement (KPI)	AD4

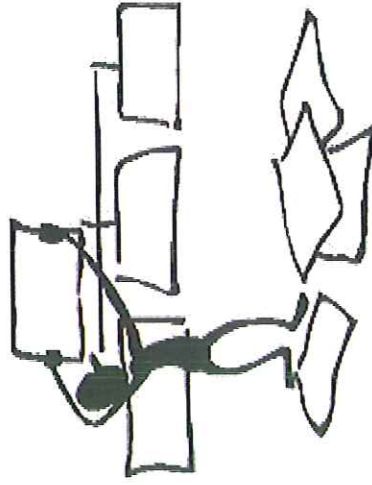
**3'th Floor Meeting Room
Room 0302 - 0303**



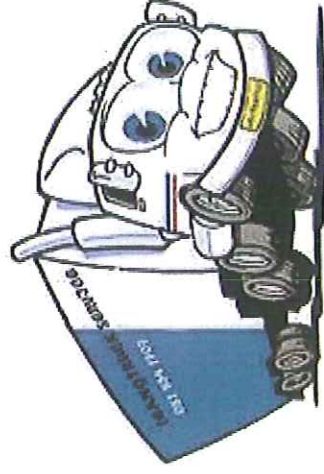
1. Agenda

Time	Tentative (Mins)	Topics	Presenters	Support by
1:30	1:35	1 Brief Agenda	K.Prachak	QSG Team
1:35	1:45	2 Report progress actions from previous SMC review in Feb'10 - Re-formed Organization (QSG & MLG) - Consolidated / Update Quality Objectives. - Certified Transpport Quality Standard by DLT	K.Prachak	QSG Team
1:45	2:10	3 KPIs monitoring items and actual performance results of <i>Support Groups (HRG / GAG / ITG, AFG, CPG, QSG)</i>	K.Watchara K.Thannop	All concerns Support Groups Managements
2:10	2:20	4 COO, CAO, Director give advice from review output	COO/CAO/Director	
2:20	2:50	5 KPIs monitoring items and actual performance results of <i>Operation Groups (TR & CTMR / WHS & CY) summary by sites</i>	K.Chaturavit K.Patcharee	All concerns Oprs.Groups Managements
2:50	3:00	Coffee Break		
3:00	3:35	6 KPIs monitoring items and actual performance results of <i>Biz. Groups (IFG, EFG, IBG, INSD, MLG)</i>	K.Kittiphong	All concerns Biz Groups Managements
3:35	3:50	7 COO, CAO, Director give advice from review output	COO/CAO/Director	
3:50	4:00	8 CB Audit and Internal QSG Audit result (ISO & OHSAS) with status CAR & PAR system	K.Watchara K.Poramate	
4:00	4:10	9 Evaluations of compliance with legal requirements and with other requirements	K. Poramate	
4:10	4:25	10 Communications from external intersted parties, including complaints		
4:10	4:25	11 Customer Satisfaction Survey result	K. Patcharee	QSG team
4:25	4:40	12 Review : Changes that could affect the Quality & SHE system - Quality and SHE System on Web Application. - Review Quality Policy - Review SHE Policy	K. Watchara K.Poramate	
4:40	4:45	13 Other Topics - to inform about a new establishing function of "QS Patrol"	K. Prachak	
4:45	5:00	14 COO, CAO, Director give advice from review output	COO/CAO/Director	

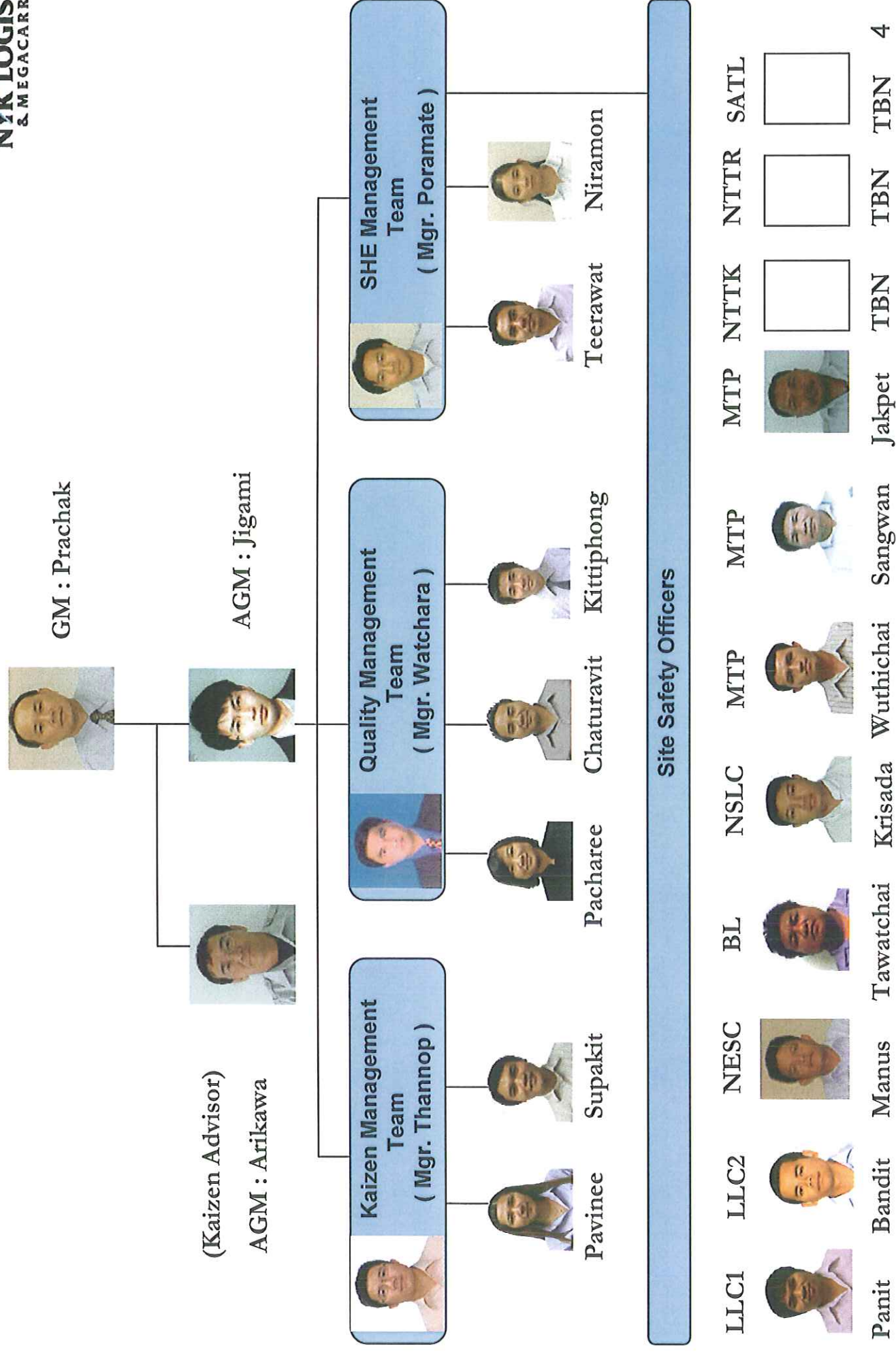
2. Report Progress Action from Previous SMC review in Feb' 10



- Re-formed Organization
(QSG & MLG)
- Consolidated / Update
Quality Objectives
- Certified Transport Quality
Standard by DLT



NYK LOGISTICS
& MEGACARRIER



Steering Management Committee and Working Groups



SMC Role and Resp.

- 1) Form the Quality, Safety, Healthy and Environment Policy & Objective
- 2) Supporting all function departments to operate with company policies.
- 3) Conduct the Steering Committee to inform and report the operating results, also review and improve the processes aligning to the current business situation.

Steering Management Committee (SMC)	
Head. Team	Mr. Takemasa (VP & COO)
	Mr. Murekemi (Dir. & CAO)
	Mr. Prezan (Dir.)
	Mr. Sasaki (Dir.)
Members	Mr. Linaguchi (SGM-IFG/IEFG)
	Mr. Patiririp (SGM-HRG/AGMT)
	Mr. Hirano (SGM-HLG)
	Mr. Chetima (GM-APG)
	Mr. Prechak (GM-QSG)
	Mr. Sasaki (GM-MLOC/CHLT/CHTR)
	Mr. Waranet (GM-CTTR/CTHR)
	Mr. Katsime (GM-CPG)
	Mr. Suresak (GM-IBG/MSD)
	Mr. Meesuan (SGM-MLOC/CHLT/CHTR)
	Mr. Piti (AGM - LLC)
	Mr. Takaki (AGM - LSG)
	Mr. Jigami (AGM - QSG)
Secretaries	Mr. Wachara (M) - ISO
	Mr. Parameta (M) - Safety
	Mr. Thanap (M) - Kaizen

Ops. & QSG Working Groups Role and Resp.

- 1) Joining & cooperating with QSG to form the standard methods and tools in working effectively regarding to Quality, Safety, Healthy, and Environment policy.
- 2) Executing / Operating the standard methods and tools by training and controlling team members to work accurately.
- 3) Record and report all measured actual performance KPIs and analyze the result data.
- 4) Joining & cooperating with QSG team in reviewing, evaluating, internal auditing, and improving the result to meet the company objectives via working group meeting or SIM meeting.
- 5) Joining & Cooperating with QSG team in generating the solutions to prevent the incident regarding to healthy and environment aspects.
- 6) Complying all working processes as ISO & OHSAS standard

QSG Role and Resp.

- 1) Brainstorming to find the standard methods and tools in working with each departments effectively aligning to the Quality, Safety, Healthy and Environment policy.
- 2) Communicate to all departments the standard methods and tools to get the same understanding and working effectively.
- 3) Inspecting, auditing, analyzing, and evaluating the whole processes of all departments and ensure whether they continuously follow the standard methods and tools.
- 4) Conduct the meeting to report the operating performance results to steering committee and seek for the solution improvements for non-achievement ones.
- 5) Collecting the incidents concerning to healthy and environment aspects to examine the root causes and find the solutions to prevent the future incidents.
- 6) Apply standard practices with third-party contractors who work for NYK.
- 7) Coordinating with external auditor team and all concern departments.
- 8) Other special assignment as advised from result of Steering Committee.

Quality and Safety Management Group (QSG)	
ICM	Mr. Prechak
ICM	Mr. Jigami, Mr. Arisaka
IM	Mr. Parameta, Mr. Wachara, Mr. Thanap.
IS	Mr. Teerasut
ICM-IF	Mr. Mr. Jaturavit, Mr. Patchara, Mr. Ketsingha
	Mr. Sapekit

Warehouse Working Group (WH)		CT Working Group (CT)		Transport & CTRM Working Group (TR)		Back Office Working Group (BO)		IMP./EXP./BIB/GINS Working Group (GC)	
Group Leader	Mr. Jigami	Mr. Jigami	1000	Mr. Jigami	1000	Mr. Jigami	1000	Group Leader	Mr. Jigami
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
	Mr. Thanop	Mr. Thanop	BO (CT)	Mr. Thanop	BO (TR)	Mr. Thanop	BO		Mr. Thanop
	Mr. Sapekit	Mr. Sapekit	BO (CT)	Mr. Sapekit	BO (TR)	Mr. Sapekit	BO		Mr. Sapekit
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara
GC Members	Mr. Wachara	Mr. Wachara	BO	Mr. Wachara	BO	Mr. Wachara	BO	GC Members	Mr. Wachara
	Mr. Pabluar	Mr. Pabluar	BO (CT)	Mr. Jaturat	BO (TR)	Mr. Wachara	BO		Mr. Wachara

MLG Organization Chart



MLG

SGM : Mr. Koichi Hirose

k.hirose@th.nyklogistics.com

02-2068212

GM : Mr. Yukio Fukuda

y.fukuda@th.nyklogistics.com

02-2068339

AGM : Mr. Watis P.

watis.p@th.nyklogistics.com

02-2068095



AGM : Mr. Teruo Fujita

02-2068252

t.fujita@th.nyklogistics.com

Contract Logistics Team (CLT)



Manager

Mr. Chatree B.

chatree.b@th.nyklogistics.com

Tel. 02-2068102

Business Development Team (BDT)



Manager

Mr. Sitigun F.

sitigun.f@th.nyklogistics.com

Tel. 02-2068381

NVOCC and Freight Forwarding Team (NFT)



Manager

Ms. Rinda R.

rinda.r@th.nyklogistics.com

Tel. 02-2068354

Contract Logistics Proposal
Logistics Solution
Project Management

RFQ from RHQ
Sales
Marketing Analysis

NVOCC (FCL & LCL)
Freight Forwarding
Buyer Consolidation
Cross-Boarder Transportation

Consolidated / Update Quality Objectives

Quality Objective Announcement

- Support Groups
- Function Groups

Support Groups Quality Objectives

Operation Groups Quality Objectives

Certified Transport Quality Standard by DLT



กรมการขนส่งทางบก กระทรวงคมนาคม
1032 PHAHOLYOTHI ROAD KHET CHATUCHAK BANGKOK 10000
โทรศัพท์ : 0-2271-6666 ต่อ 4705, 4706 โทรสาร : 0-2271-6480

กรมการขนส่งทางบก กระทรวงคมนาคม
1032 PHAHOLYOTHI ROAD KHET CHATUCHAK BANGKOK 10000
โทรศัพท์ : 0-2271-6666 ต่อ 4705, 4706 โทรสาร : 0-2271-6480

ใบรับรองนี้ มอบให้แก่

บริษัท เอ็น วาย เค โลจิสติกส์ (ประเทศไทย) จำกัด

เพื่อแสดงว่าได้ผ่านการรับรอง

“มาตรฐานคุณภาพบริการขนส่งด้วยรถบรรทุก”

มีผลตั้งแต่วันที่ 15 กันยายน 2553 ถึงวันที่ 4 มกราคม 2555

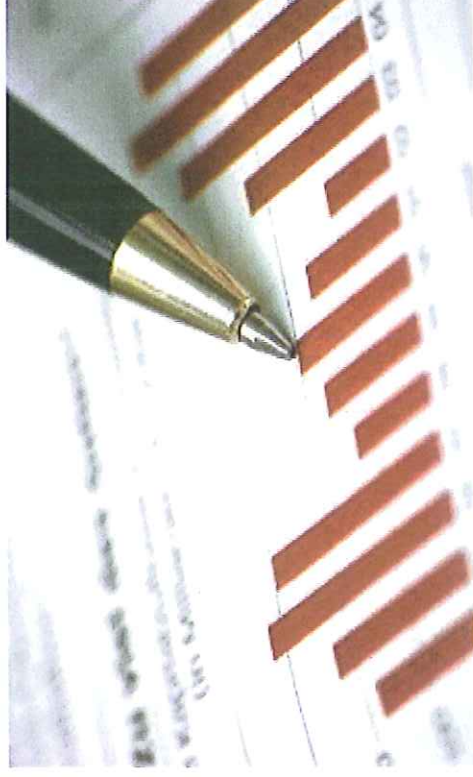


(นายชัยวัฒน์ สวงษ์เชื้อ)
อธิบดีกรมการขนส่งทางบก

**มณฑลสุพรรณบุรี
บริษัทรถบรรทุก**

เลขที่ใบรับรอง : พบ.สนค. 0020/2553

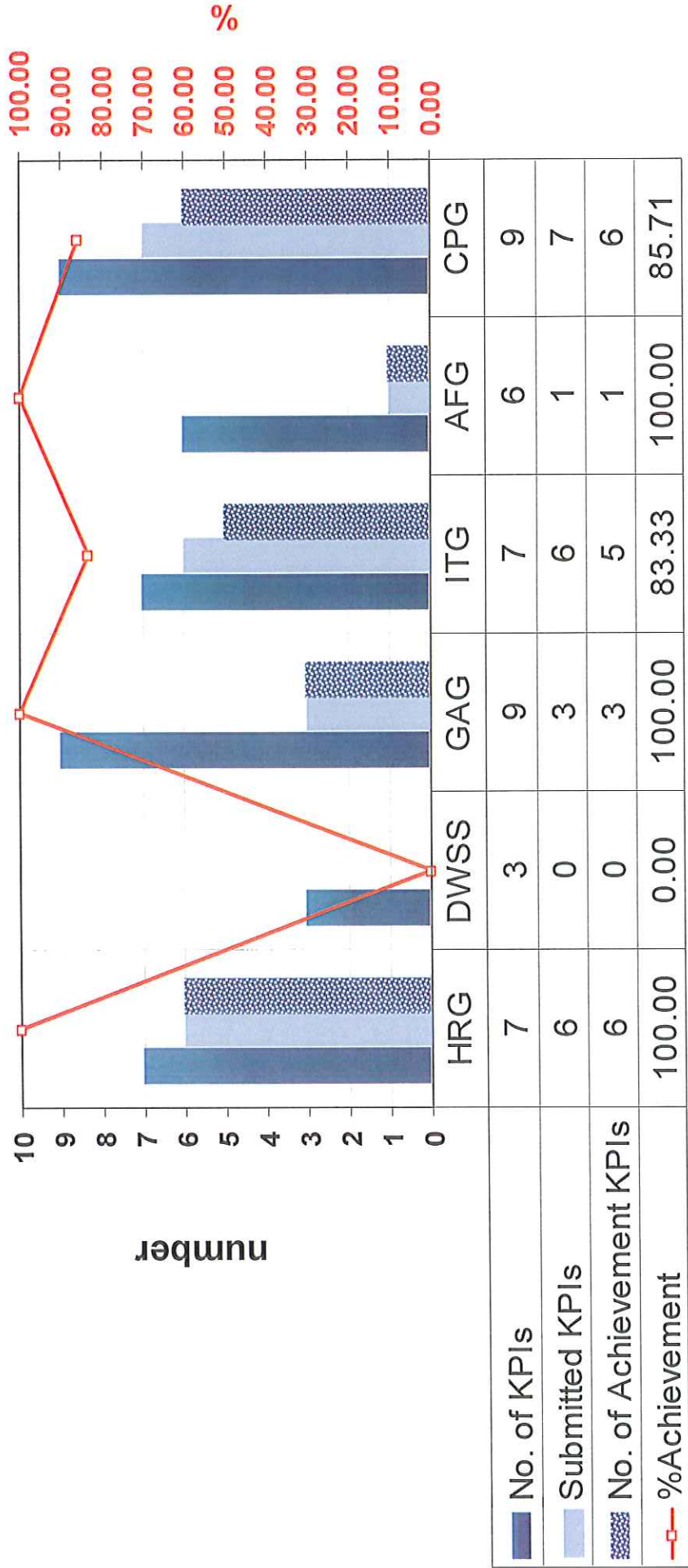
3. KPI Monitoring items and Actual Performance Results of Support Groups



HRG / GAG / ITG / AFG / CPG

Present by K. Watchara B.

Overview KPI Result 2010



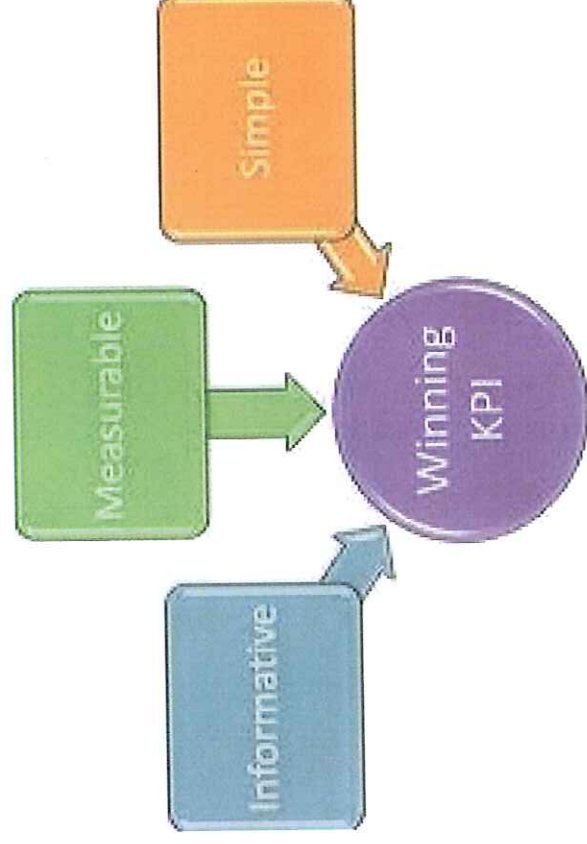
Ref. Document

Group	HRG	DWSS	GAG	ITG	AFG	CPG
Page						

KPI Monitoring Items and Actual Performance Results of Support Group (Continued)

QSG

Present by K. Thannop P.



QSG KPI Performance

4. CAO & COO Review Outputs (Part I)

1. 18/01/2017 10:15 AM 10:15 AM 10:15 AM

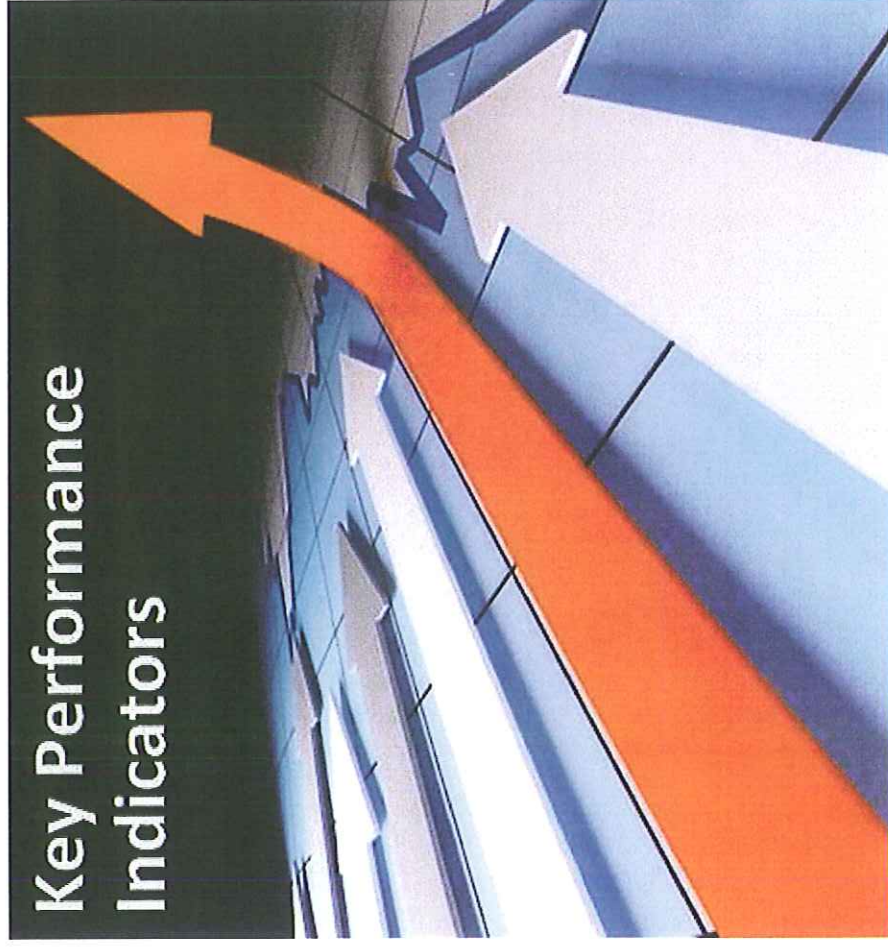
No.	Output Issues	Output Detail	Accountable persons	Time frame	
				Start	End
1					
2					
3					

5. KPI Monitoring items and Actual Performance Results of Operation Groups

Part I

- Transportation & CTMR
Present by K. Chaturavit S.

- Warehouse & CY
Present by K. Patcharee C.



5. KPI Monitoring items and Actual Performance Results of Operation Groups (Part I)

Overview KPI Result 2010										
Month	No. Of KPIs	August			September			October		
		Submitted KPIs	No. of Achieved KPIs	% Achievement	Submitted KPIs	No. of Achieved KPIs	% Achievement	Submitted KPIs	No. of Achieved KPIs	% Achievement
Transportation										
LLC1	11									
NESC-CHLY	11									
NESC-DOM	12									
MLOC-CHLY	11									
MLOC-DOM	11									
NTTR	11									
BF29	11									
NTTK	11									
Transportation (Sub-contractor)										
LLC1	3									
NESC-DOM	3									
MLOC-DOM	3									
BF29	3									
IFG	3									
EFG	3									
Maintenance and Repair Group										
CTMR	3									
VHMR	3									
Warehouse										
NESC	8									
NTTR	8									
LLC1-WH1	8									
LLC1-WH2	8									
LLC1-WH3	8									
LLC1-EPZ	8									
LLC2	8									
MLOC	8									
SATL	8									
Container Yard										
BF29	6									
MLOC	6									
LLC1	6									



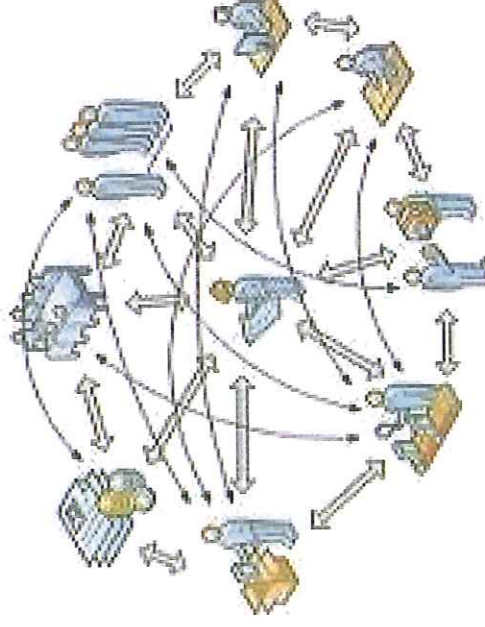
5. KPI Monitoring items and Actual Performance Results of Operation Groups

Part II

**IFG / EFG / IBG /
INSD / MLG**

Present by K. Kittiphong P.

How long does it take you today?



6. KPI Monitoring items and Actual Performance Results of Operation Groups (Part II)

Overview KPI Result 2010									
Month	No. Of KPIs	August		September		October		Average	Ref. Page
		Submitted KPIs	No. of Achieved KPIs % Achievement	Submitted KPIs	No. of Achieved KPIs % Achievement	Submitted KPIs	No. of Achieved KPIs % Achievement		
Import Custom Clearance / IFG	7								
Export Custom Clearance / EFG	7								
IBG									
IBG/TPL	10								
IBG/ Import	10								
IBG/ Export	10								
INSO	7								
MLSG	3								

7. CAO & COO Review Outputs (Part II)

No.	Output Issues	Output Detail	Accountable persons	Time frame	
				Start	End
1					
2					
3					