

Note: Please respond to your personal and your team experience with Purchasing Department during the past year. Then select the appropriate response to each statement below.

Internal User Satisfaction Survey Year 2015	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	No Interaction with Purchasing Team	Comments / Suggestions
Communication							
... clear in verbal and written communication			X				
... provides enough data/information to support your activities		X					
Timeliness							
... keeps you informed about the status of your requests				X			
... delivers at the agreed upon date			X				
Quality/Consistency/Accuracy							
... provides high quality information/services			X				
... provides accurate information/services			X				
Courtesy/Customer Service							
... is approachable			X				
... is polite		X					
... is helpful		X					
... is easy to work with		X					

Please share with us your thoughts, comments and what we can do to improve the quality of our work.

It would be better if Purchasing can share PR/OR status and user can look at them easily.
Any big project is needed to have the quality of work evaluation (quality of work, contractor, etc.).