International Organization for Standardization



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Correlation matrices between ISO 9001:2008 and ISO 9001:2015

This document provides correlation matrices from ISO 9001:2008 to ISO 9001:2015 and from ISO 9001:2008 to ISO 9001:2015.

This document can be used to highlight where the new, revised and deleted clauses are located, as well as the location of clauses that are unchanged.

Please note that Annex A in ISO 9001:2015 states the following:

A.1 Structure and terminology

- The clause structure (i.e. clause sequence) and some of the terminology of this edition of this International Standard, in comparison with the previous edition (ISO 9001:2008), have been changed to improve alignment with other management systems standards.
- There is no requirement in this International Standard for its structure and terminology to be applied to the documented information of an organization's quality management system.
- The structure of clauses is intended to provide a coherent presentation of requirements, rather than a model for documenting an organization's policies, objectives and processes. The structure and content of documented information related to a quality management system can often be more relevant to its users if it relates to both the processes operated by the organization and information maintained for other purposes.
- There is no requirement for the terms used by an organization to be replaced by the terms used in this International Standard to specify quality management system requirements. Organizations can choose to use terms which suit their operations (e.g. using "records", "documentation" or "protocols" rather than "documented information"; or "supplier", "partner" or "vendor" rather than "external provider"). Information on the major differences in terminology between this edition of this International Standard and the previous edition can be found in Table A.1 of ISO 9001:2015.

ISO 9001:2015 to ISO 9001:2008

Correlation Matrix

	ISO 9001:2015		ISO 9001:2008
1	Scope	1	Scope
		1.1	General
4	Context of the organization	4	Quality management system
4.1	Understanding the organization and its	4	Quality management system
	context		
4.2	Understanding the needs and expectations	4	Quality management system
	of interested parties		
4.3	Determining the scope of the quality	1.2	Application
	management system		Quality manual
4.4	Quality management system and its	4	Quality management system
	processes	4.1	General requirements
5	Leadership	5	Management responsibility
5.1	Leadership and commitment	5.1	Management commitment
	General	5.1	Management commitment
	Customer focus	5.2	Customer focus
5.2	Policy	5.3	Quality policy
	Developing the Quality Policy	5.3	Quality policy
5.2.2	Communicating the Quality Policy	5.3	Quality policy
5.3	Organizational roles, responsibilities and	5.5.1	Responsibility and authority
	authorities		Management representative
			Quality management system planning
6	Planning		Quality management system planning
6.1	Actions to address risks and opportunities		Quality management system planning
			Preventive action
6.2	Quality objectives and planning to achieve	5.4.1	Quality objectives
	them		
6.3	Planning of changes		Quality management system planning
7	Support	6	Resource management
7.1	Resources	6	Resource management
7.1.1	General	6.1	Provision of resources
	People	6.1	Provision of resources
	Infrastructure	6.3	Infrastructure
7.1.4	Environment for the operation of processes	6.4	Work environment
	Monitoring and measuring resources	7.6	Control of monitoring and measuring
	- -		equipment
7.1.5.	1 General	7.6	Control of monitoring and measuring
			equipment
7.1.5.	2 Measurement traceability	7.6	Control of monitoring and measuring
			equipment
7.1.6	Organizational knowledge	No eq	quivalent clause

7.2	Competence		General
			Competence, training and awareness
7.3	Awareness		Competence, training and awareness
7.4	Communication	5.5.3	Internal communication
7.5	Documented information	4.2	Documentation requirements
7.5.1	General	4.2.1	General
7.5.2	Creating and updating	4.2.3	Control of documents
		4.2.4	Control of records
7.5.3	Control of documented Information	4.2.3	Control of documents
		4.2.4	Control of records
8	Operation	7	Product realization
8.1	Operational planning and control	7.1	Planning of product realization
8.2	Requirements for products and services	7.2	Customer-related processes
8.2.1	Customer communication	7.2.3	Customer communication
8.2.2	Determination of requirements related to	7.2.1	Determination of requirements related to
	products and services		the product
8.2.3	Review of requirements related to products	7.2.2	Review of requirements related to the
	and services		product
8.2.4	Changes to requirements for products and	7.2.2	Review of requirements related to the
	services		product
8.3	Design and development of products and	7.3De	esign and development
	services		
8.3.1	General	7.3.1	Design and development planning
8.3.2	Design and development planning		Design and development planning
	Design and development inputs		Design and development inputs
	Design and development controls		Design and development review
	0		Design and development verification
			Design and development validation
8.3.5	Design and development outputs		Design and development outputs
	Design and development changes		Control of design and development changes
8.4	Control of externally provided processes,		General requirements
	products and services		Purchasing process
8.4.1	General		Purchasing process
	Type and extent of control		Purchasing process
	Type and enterior econors.		Verification of purchased product
8.4.3	Information for external providers		Purchasing information
			Verification of purchased product
8.5	Production and service provision	7.5	Production and service provision
	Control of production and service provision	ļ	Control of production and service provision
0.5.1	Control of production and service provision		Validation of processes for production and
		.5.2	service provision
8.5.2	Identification and traceability	7.5.3	Identification and traceability
	Property belonging to customers or		Customer property
5.5.5	external providers	, .5.4	castomer property
851	Preservation	755	Preservation of product
	Post-delivery activities		Control of production and service provision
0.5.5	1 OSL UCTIVETY ACTIVITIES	7.5.1	Control of production and service provision

856	Control of changes	7.3.7 Control of Design and Development
0.5.0	control of changes	Changes
8.6	Release of products and services	7.4.3 Verification of purchased product
	·	8.2.4 Monitoring and measurement of product
8.7	Control of nonconforming outputs	8.3 Control of nonconforming product
9	Performance evaluation	8 Measurement, analysis and improvement
9.1	Monitoring, measurement, analysis and	8 Measurement, analysis and improvement
	evaluation	
9.1.1	General	8.1 General
		8.2.3 Monitoring and Measurement Processes
9.1.2	Customer satisfaction	8.2.1 Customer satisfaction
9.1.3	Analysis and evaluation	8.4 Analysis of data
9.2	Internal audit	8.2.2 Internal audit
9.3	Management review	5.6 Management review
9.3.1	General	5.6.1 General
9.3.2	Management review input	5.6.2 Review input
9.3.3	Management review output	5.6.3 Review output
10	Improvement	8.5 Improvement
10.1	General	8.5.1 Continual improvement
10.2	Nonconformity and corrective action	8.3 Control of nonconforming product
		8.5.2 Corrective action
10.3	Continual Improvement	8.5.1 Continual improvement
		8.5.3 Preventive action

ISO 9001:2008 to ISO 9001:2015

Correlation Matrix

	ISO 9001:2008		ISO 9001:2015
1	Scope	1	Scope
1.1	General	1	Scope
1.2	Application	4.3	Determining the scope of the quality
			management system
4	Quality management system	4	Context of the organization
		4.1	Understanding the organization and its context
		4.2	Understanding the needs and expectations
		4.2	of interested parties
		4.4	Quality management system and its
			processes
4.1	General requirements	4.4	Quality management system and its
			processes
		8.4	Control of externally provided processes,
			products and services
4.2	Documentation requirements	7.5	Documented information
4.2.1	General	7.5.1	General
4.2.2	Quality manual	4.3	Determining the scope of the quality
			management system
		7.5.1	General
		4.4	Quality management system and its
			Processes
4.2.3	Control of documents		Creating and updating
			Control of documented Information
4.2.4	Control of records		Creating and updating
_			Control of documented Information
5	Management responsibility	5	Leadership
5.1	Management commitment	5.1	Leadership and commitment
			General
5.2	Customer focus		Customer focus
5.3	Quality policy	5.2	Policy
			Developing the Quality policy
5.4	Diagning	6	Communicating the Quality policy
-	Planning Quality objectives	6.2	Planning Quality objectives and planning to achieve
3.4.1	Quality Objectives	0.2	them
5.4.2	Quality management system planning	5.3	Organizational roles, responsibilities and
			authorities
		6	Planning

		6.1	Actions to address risks and opportunities
		6.3	Planning of changes
5.5	Responsibility, authority and	5	Leadership
	communication		·
5.5.1	Responsibility and authority	5.3	Organizational roles, responsibilities and
			authorities
5.5.2	Management representative	5.3	Organizational roles, responsibilities and
			authorities
5.5.3	Internal communication	7.4	Communication
5.6	Management review	9.3	Management review
5.6.1	General	9.3.1	General
5.6.2	Review input	9.3.2	Management review input
5.6.3	Review output	9.3.3	Management review output
6	Resource management	7	Support
		7.1	Resources
6.1	Provision of resources	7.1.1	General
		7.1.2	People
6.2	Human resources	7.2	Competence
6.2.1	General	7.2	Competence
6.2.2	Competence, training and awareness	7.2	Competence
		7.3	Awareness
6.3	Infrastructure	7.1.3	Infrastructure
6.4	Work environment	714	Environment for the operation of processes
0	Work criving transferre	7.1.7	Environment for the operation of processes
7	Product realization	8	Operation Operation Operation Operation Operation
7 7.1	Product realization Planning of product realization	8 8.1	Operation Operational planning and control
7 7.1 7.2	Product realization Planning of product realization Customer-related processes	8 8.1 8.2	Operation Operational planning and control Requirements for products and services
7 7.1 7.2	Product realization Planning of product realization Customer-related processes Determination of requirements related to	8 8.1 8.2	Operation Operational planning and control Requirements for products and services Determination of requirements related to
7.1 7.2 7.2.1	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product	8 8.1 8.2 8.2.2	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services
7.1 7.2 7.2.1	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the	8 8.1 8.2 8.2.2	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products
7.1 7.2 7.2.1	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product	8 8.1 8.2 8.2.2 8.2.3	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services
7.1 7.2 7.2.1	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the	8 8.1 8.2 8.2.2 8.2.3	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and
7 7.1 7.2 7.2.1 7.2.2	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product	8 8.1 8.2 8.2.2 8.2.3 8.2.4	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services
7.1 7.2 7.2.1 7.2.2	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication	8 8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication
7 7.1 7.2 7.2.1 7.2.2	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product	8 8.1 8.2 8.2.2 8.2.3 8.2.4	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication Design and development	8 8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication	8 8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services General
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication Design and development	8 8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3.1	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication Design and development Design and development planning	8 8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3 8.3.1 8.3.2	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services General Design and development planning
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3.1 7.3.1	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication Design and development Design and development planning Design and development inputs	8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3 8.3.1 8.3.2	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services General Design and development planning Design and development Inputs
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3.1 7.3.1	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication Design and development Design and development planning Design and development inputs Design and development outputs	8 8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3 8.3.1 8.3.2 8.3.3 8.3.5	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services General Design and development planning Design and development Inputs Design and development outputs
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3.1 7.3.1 7.3.2 7.3.3 7.3.4	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication Design and development Design and development planning Design and development inputs Design and development outputs Design and development review	8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3 8.3.1 8.3.2 8.3.3 8.3.5 8.3.4	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services General Design and development planning Design and development Inputs Design and development outputs Design and development controls
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3.1 7.3.1 7.3.2 7.3.3 7.3.4 7.3.5	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication Design and development Design and development planning Design and development inputs Design and development outputs Design and development review Design and development verification	8 8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3 8.3.1 8.3.2 8.3.3 8.3.4 8.3.4	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services General Design and development planning Design and development Inputs Design and development outputs Design and development controls Design and development controls
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3.1 7.3.1 7.3.2 7.3.3 7.3.4 7.3.5 7.3.6	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication Design and development Design and development planning Design and development inputs Design and development outputs Design and development review Design and development verification Design and development validation	8 8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3 8.3.1 8.3.2 8.3.3 8.3.5 8.3.4 8.3.4	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services General Design and development planning Design and development Inputs Design and development outputs Design and development controls Design and development controls Design and development controls
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3.1 7.3.1 7.3.2 7.3.3 7.3.4 7.3.5 7.3.6	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication Design and development Design and development planning Design and development inputs Design and development outputs Design and development review Design and development verification	8 8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3 8.3.1 8.3.2 8.3.3 8.3.4 8.3.4 8.3.4 8.3.4	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services General Design and development planning Design and development inputs Design and development controls
7.1 7.2 7.2.1 7.2.2 7.2.3 7.3.1 7.3.1 7.3.2 7.3.3 7.3.4 7.3.5 7.3.6	Product realization Planning of product realization Customer-related processes Determination of requirements related to the product Review of requirements related to the product Customer communication Design and development Design and development planning Design and development inputs Design and development outputs Design and development review Design and development verification Design and development validation	8 8.1 8.2 8.2.2 8.2.3 8.2.4 8.2.1 8.3 8.3.1 8.3.2 8.3.3 8.3.4 8.3.4 8.3.4 8.3.4	Operation Operational planning and control Requirements for products and services Determination of requirements related to products and services Review of requirements related to products and services Changes to requirements for products and services Customer communication Design and development of products and services General Design and development planning Design and development Inputs Design and development outputs Design and development controls Design and development controls Design and development controls

		products and services
7.4.1	Purchasing process	8.4 Control of externally provided processes,
,	r drendship process	products and services
		8.4.1 General
		8.4.2 Type and extent of control
7.4.2	Purchasing information	8.4.3 Information for external providers
	Verification of purchased product	8.4.2 Type and extent of control
	product	8.4.3 Information for external providers
		8.6 Release of products and services
7.5	Production and service provision	8.5 Production and service provision
	Control of production and service provision	8.5.1 Control of production and service provision
	·	8.5.5 Post-delivery activities
7.5.2	Validation of processes for production and	8.5.1 Control of production and service provision
	service provision	
7.5.3	Identification and traceability	8.5.2 Identification and traceability
7.5.4	Customer property	8.5.3 Property belonging to customers or external
		providers
7.5.5	Preservation of product	8.5.4 Preservation
7.6	Control of monitoring and measuring	7.1.5 Monitoring and measuring resources
	equipment	7.1.5.1 General
		7.1.5.2 Measurement traceability
8 [Measurement, analysis and improvement	9 Performance evaluation
		9.1 Monitoring, measurement, analysis and
		evaluation
8.1	General	9.1.1 General
8.2	Monitoring and measurement	9.1 Monitoring, measurement, analysis and
	-	evaluation
8.2.1	Customer satisfaction	9.1.2 Customer satisfaction
	Internal audit	9.2 Internal audit
	Monitoring and measurement of processes	9.1.1 General
	Monitoring and measurement of product	8.6 Release of products and services
8.3	Control of nonconforming product	8.7 Control of nonconforming outputs
	В ресельс	10.2 Nonconformity and corrective action
8.4	Analysis of data	9.1.3 Analysis and evaluation
0.4		
		10 Improvement
8.5	Improvement	10 Improvement 10.1 General
8.5		10.1 General
8.5 8.5.1	Improvement	10.1 General
8.5 8.5.1 8.5.2	Improvement Continual improvement Corrective action	10.1 General 10.3 Continual Improvement 10.2 Nonconformity and corrective action
8.5 8.5.1 8.5.2	Improvement Continual improvement	10.1 General 10.3 Continual Improvement 10.2 Nonconformity and corrective action 6.1 Actions to address risks and opportunities
8.5 8.5.1 8.5.2	Improvement Continual improvement Corrective action	10.1 General 10.3 Continual Improvement 10.2 Nonconformity and corrective action